**LD Annual Health Checks – Practice 1**

**Telephone contact made with the patient/carer/relative to invite for appointment. Same person rings patient each time – continuity of care and familiarity with that person. A text message will be received straight away from practice if patient has mobile phone.**

**Appointments around the needs of the patients (not birthday month) sometimes the patient may be in respite, or holiday. A template is kept of LD health checks and updated of when patient has attended. This will determine appointment for next year.**

**Nurse Practitioner offers the clinics on the same day each week (Friday) – again consistency for the patient. The practice is flexible however for patients who request alternative days/times to that offered. A 45-minute appointment offered. Will fill in questionnaire with patient, using the easy read templates (not sent to patient prior to appointment as often did not bring to appointment or did not understand what was needed in the response)**

**Never tell patient it is a Learning Disability Health Check – use well person check, well woman check or well man check.**

**The generic mailbox address is given to appropriate patients/carers, those who we feel need extra support away from the 'usual lines of communication'.**

**Reminder letter may be sent to carer (as sometimes do not live at the same address as patient – letter is addressed to patient however)**

**Will offer either face to face or telephone appointment – usually prefer face to face as do not do well on the telephone.**